



RMA Request Form

Company Name: _____ Email: _____
Requested by: _____ Phone: _____

Please select your reason for return:

- Order Error Shipping Error Customer Error

Please give details about this error: _____

Product and Return Information

Part Number	Quantity	Order Number	Price	Reason for Return

Please select your credit option:

- Credit to Account Credit to Card Used

Additional Comments: _____

RMA Process

- After this form is submitted and processed, you will be emailed by the Sales department an RMA number. Please send the product back and a copy of the RMA to:
BK Technologies
Attn: Quality Control Manager
7100 Technology Dr
West Melbourne, FL 32904
- Once you have shipped the items, please contact sales@bktechnologies.com with your tracking number.
- Credit for returned item will occur when product is received and inspected by Quality Assurance. Please allow some time for processing after the returned product is received.
- Orders may be subject up to a 25% restocking fee.
- Please contact sales@bktechnologies.com to place a new order with a new PO if one is required.

Signature: _____

Date: _____

PLEASE RETURN THE COMPLETED FORM TO SALES@BKTECHNOLOGIES.COM